

# **Collingwood Nursing Home Limited**

250 Campbell Street, Collingwood ON L9Y 4J9

**A Family Run Home for Families™**

**April 16, 2018**

Dear Residents, Family Members, Volunteers and Visitors:

I am writing this letter to let everyone know that a video surveillance system is being installed in the home.

There have been a number of thefts within the home. I have given some thought as to how best protect all those, who are in no way involved in these occurrences. We have been very fortunate to have had many of you who go above and beyond in their interaction with all of us within the home. I am hoping that this system will protect us all and not taint anyone with the negativity of what has happened.

I have looked to other care settings who have already installed these types of systems. In a supportive manner, I am hoping that this new system will in fact provide protection for all of us. This system will give staff the ability to view different areas of the home from a central location.

Hallways, medication room, and most common areas will have cameras set up. This will provide clear proof of a concern, be it from a resident, family member, visitor, or other staff member. A very good quality image will be available to review, should the need occur.

One of the other immediate potential benefits of this new system will be the ability to view a monitor by the nursing station (location to be arranged) to observe a resident for their safety. This will allow for time to document other daily notes/activities and provide a safer environment.

If you have any questions or concerns, please feel free to speak with me about them. As always, your input is greatly valued and appreciated.

Thanks,

Peter.

President & Administrator.